

TERMS & CONDITIONS

BOOKINGS & PAYMENTS

- By booking through our website alohasurfsupschool.com, by phone or email (alohasurfsupschool@gmail.com) you confirm you have read and agreed the terms and conditions herein stated. The website is owned by Pedro Ramalho and you can find all the legal information about the company at the bottom of this page.
- Aloha Surf & SUP School reserves the right to make modifications, but only if these modifications do not change the essential services or are due to unexpected and uncontrollable situations.
- The surf lessons payment must be made in full, in person at our school facilities.

SURF LESSONS, RESPONSIBILITIES & INSURANCE

- Customers must be physically fit and capable of swimming 25 meters in the sea. The client confirms that from a medical point of view, there is nothing that prevents him/her from going

surfing, bodyboarding or any sports activity.

- The minimum age for surf lessons is 6 years old, but we reserve the right to refuse students based on health, physical ability or fitness in order to maintain the highest level of safety for everyone.
- Each customer will be required to fill in an enrolment form and sign an indemnity form before the first lesson. We require that you communicate any relevant medical conditions: injuries, allergies, disabilities, medical incapacities, etc.
- Customers under the influence of alcohol, drugs, medication or any other substance that would impair their senses will not be allowed to attend the classes.
- Each customer is responsible for the equipment during its use and accepts the responsibility to replace it or pay an indemnity in case of loss or serious damage by inappropriate use or lack of care. Participants are responsible for immediately reporting any damage caused to the equipment or damage which becomes apparent whilst the equipment is in their possession.
- While Aloha Surf & SUP School does not seek to limit or exclude any liability for personal injury or loss of life which may occur as a result of the school's own negligence, or that of its employees, officers or agents; it assumes no liability in respect to any personal injury, loss, damage, consequential loss or third party claims which occur through no fault of its own, its employees, officers or agents. All other liability or conditions implied by law are excluded to the fullest extent possible.
- Clients are strictly required to follow the instructions of their instructor, with special attention to the safety rules. In the case of injury inform your teacher without any delay.
- The time of the day at which surf lessons take place, depend on weather, tide and wave conditions and are decided by the responsible surfing instructor.
- Weather and wave conditions are absolutely out of our control and therefore we can never guarantee best surfing conditions. We do however make the most effort to be updated on recent forecasts to be able to decide for best surfing times and locations. Should the responsible surfing instructor cancel surf lessons due to dangerous or insufficient weather and wave conditions, Aloha Surf & SUP School will reschedule or refund the surf lesson.
- Our sports accident insurance only covers accidents that may

happen during our surf classes and transportation on vehicles.

MARKETING MATERIAL & PRICES

Whilst every effort is made to ensure the accuracy of our brochures and website, each is intended only as a guide of our services. ALOHA SURF & SUP SCHOOL is relieved of any liability due to any errors or omissions the brochures and website may contain, or any minor discrepancies between the brochure and website's service descriptions/content and the service in itself. Any likeness or image of you taken during any of our surf courses or that we secure from you from your holiday photos, may be used by us without charge in all media for genuine promotional and/or marketing purposes. This includes promotional materials of any kind, such as brochures, leaflets, videos and the Internet. If you would prefer not to be used in any promotional materials, please inform us in writing prior to the start of your surf course. The prices displayed on this website and brochures are valid at the time of publication. ALOHA SURF & SUP SCHOOL reserves the right to increase or reduce any of these prices any time after publication.

COMPANY INFORMATION & CONTACTS

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COUNTRY OF JURISDICTION: PORTUGAL

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